



Delivery Bill of Rights for Bisque Imports Customers

As a Bisque Imports customer, we want you to know what to expect when you receive your palletized orders via our shipping partner FedEx.

A Bill of Lading (BOL) accompanies the driver with your pallet order. This form will indicate that you should receive Inside Delivery – a service that is free with your BI order. With this service the driver will breakdown the pallet and will deliver the boxes to a central location within your store. [Click here](#) to see a copy of this form. You may request that the driver share the BOL with you when your shipment is delivered. Additionally, you may call Bisque Imports at 888-568-5991 if you have any questions or concerns.

The driver is not required to remove pallets/packing materials from your location. Re-loading these materials into the truck could potentially cause damage to other shipments.

Delivery can be taken up a freight elevator, but will not be taken up passenger elevators.

Both Bisque Imports and FedEx value your business and will do our best to ensure that your shipments arrive in a timely manner as well as in excellent condition.

UNIFORM STRAIGHT BILL OF LADING ORIGINAL---NOT NEGOTIABLE
 SUBJECT TO THE TERMS AND CONDITIONS OF THE UNIFORM BILL OF LADING --- QUESTIONS? CALL 1.866.393.4585



2590690071



Date Mar 29, 2012	Purchase Order #
Shipper #	Shipper #
REQUIRED: Please select a service type	OPTIONAL: You may select a money-back guarantee delivery (charges and tariff limitations may apply).
<input checked="" type="checkbox"/> FedEx Freight® Priority	<input type="checkbox"/> FedEx Freight® Economy
	<input type="checkbox"/> AM Delivery <input type="checkbox"/> Close of Business Delivery

SHIPPER (from)		Please provide ZIP codes and phone numbers		CONSIGNEE (to)	
Shipper BISQUE IMPORTS		Consignee		FXF Acct. #	
Attn. to		Area Code	Phone Number	Address	
Address 406 E. CATAWBA ST		Address		Address (Store, Dept., Ste., Flr., Apt., Div.)	
Address (Store, Dept., Ste., Flr., Apt., Div.)		Address (Store, Dept., Ste., Flr., Apt., Div.)		Address	
City BELMONT		City		City	
State/Province NC	ZIP/Postal Code 28012-3312	Country US	State/Province	ZIP/Postal Code	Country US
Accessorial Charges <input type="checkbox"/> Liftgate <input type="checkbox"/> Inside Pickup <input type="checkbox"/> Limited Access			Accessorial Charges <input checked="" type="checkbox"/> Liftgate <input checked="" type="checkbox"/> Inside Delivery <input type="checkbox"/> Limited Access		
Shipper Bill of Lading #			<input type="checkbox"/> Custom Delivery Window:		
Special Instructions					

BILL FREIGHT CHARGES TO (if different than above)					
Name		FXF Acct. #		Mailing Address	
City		State	ZIP/Postal Code	Country	Area Code Phone Number

Freight charges are PREPAID unless marked collect.	C.O.D.	1. The letters "C.O.D." must appear in box before consignee's name above.
<input type="checkbox"/> CHECK BOX IF COLLECT	\$ AMOUNT	2. C.O.D. funds to be collected as: <input type="checkbox"/> Certified Funds <input type="checkbox"/> Company Check <input type="checkbox"/> Personal Check
		3. C.O.D. fee to be paid by: <input type="checkbox"/> Shipper <input type="checkbox"/> Consignee

REMIT C.O.D. TO (if different than shipper above)					
Name		Mailing Address			
City		State	ZIP/Postal Code	Country	Country Code Area Code Phone Number

RECEIVED, subject to individually determined rates or contracts that have been agreed upon in writing between the carrier and shipper, if applicable, otherwise to the rates, classifications and rules that have been established by the carrier and are available to the shipper, on request, and to all applicable state and federal regulations, the property described below, in apparent good order, except as noted (contents and condition of contents of packages unknown), consigned and destined as shown herein, which said carrier agrees to carry to destination, if on its route, or otherwise to deliver to another carrier on the route to destination. Every service to be performed hereunder shall be subject to all the conditions not prohibited by law, whether printed or written, herein contained, including the conditions on the back hereof, and the conditions of the FCF 100 Series Rules Tariff, or otherwise referenced, which are hereby agreed to by the shipper and accepted for himself and his assigns.

HANDLING UNITS (H/U)	H/U PKG. TYPE	PIECES	HM (X)	DESCRIPTION OF ARTICLES, KIND OF PACKAGE, SPECIAL MARKS AND EXCEPTIONS (Subject to correction)	WEIGHT IN LBS.	NMFC ITEM # (subject to correction)	CLASS	CUBE
1	PLT	1		BISQUE POTTERY 15 BOXES	441		070	
				TOTAL WEIGHT	441			
				INSIDE DELIVERY, PREPAID				
				LIFTGATE REQUIRED AT DELIVERY, PREPAID				

Inside delivery and liftgate required.

TOTAL H/U: 1 * MARK "X" OR "RO" IN THE HM COLUMN TO DESIGNATE HAZARDOUS MATERIALS OR REPORTABLE QUANTITY AS DEFINED IN DOT REGULATIONS.

HM EMERGENCY CONTACT PHONE NUMBER (AREA CODE)	FOR INTERNATIONAL SHIPMENTS PLEASE INDICATE BELOW THE NAME, FAX NUMBER AND PHONE NUMBER OF THE BROKER.
HM EMERGENCY RESPONSE PROVIDER PERSON OR CONTRACT #	EEI/SED Number or Exception Phone # (AREA CODE) Broker Name Fax # (AREA CODE)

NOTE (1) Where the rate and carrier's liability for loss or damage may be dependent on value, shippers must state specifically in writing the agreed or declared value of the property as follows: "The agreed or declared value of the property is specifically stated by the shipper to be not exceeding _____ per _____."
Note (2) Liability limitation for loss or damage on this shipment shall be applicable as provided by contract or in the current NMFC or this carrier's governing tariffs. See FCF 100 Series Rules Tariff for complete limited liability provisions. Carrier's maximum standard liability is limited to \$25 per pound per package for NEW articles and \$.50 per pound per package for USED or RECONDITIONED articles. In no case shall carrier liability exceed \$100,000 per occurrence for NEW articles or \$10,000 per occurrence for USED or RECONDITIONED articles. For availability and limits of excess liability coverage and applicable rates and charges, please refer to FCF 100 Series Rules Tariff. Not selecting an additional coverage option is considered to be a waiver of same and standard liability coverage will apply.
 Articles are NEW, and require Excess Liability Coverage in the amount of \$ _____ per pound. Additional charges will apply.
 Articles are USED or RECONDITIONED and require Excess Liability Coverage. Additional charges will apply.

NOTE (3) Commodities requiring special or additional care or attention in handling or stowing must be so marked and packaged as to ensure safe transportation with ordinary care. See Sec. 2(e) of NMFC Item 360.

FOR FREIGHT COLLECT SHIPMENTS			
Subject to Section 7 of conditions of applicable Bill of Lading. If this shipment is to be delivered to the consignee, without recourse on the consignor, the consignor shall sign the following statement. The carrier may decline to make delivery of this shipment without payment of freight and all other lawful charges.			
Consignor Signature			
SHIPPER CERTIFICATION			
This is to certify that the above named materials are properly classified, described, packaged, marked and labeled, and are in proper condition for transportation according to the applicable regulations of the Department of Transportation.			
Shipper Signature Date			
CARRIER CERTIFICATION			
Carrier acknowledges receipt of packages and required placards. Carrier certifies emergency response information was made available and/or carrier has the DOT emergency response guidebook or equivalent document in the vehicle.			

DATE	DRIVER/EMPLOYEE NUMBER	PIECE COUNT	TRAILER #
		1 PLT	X 5392